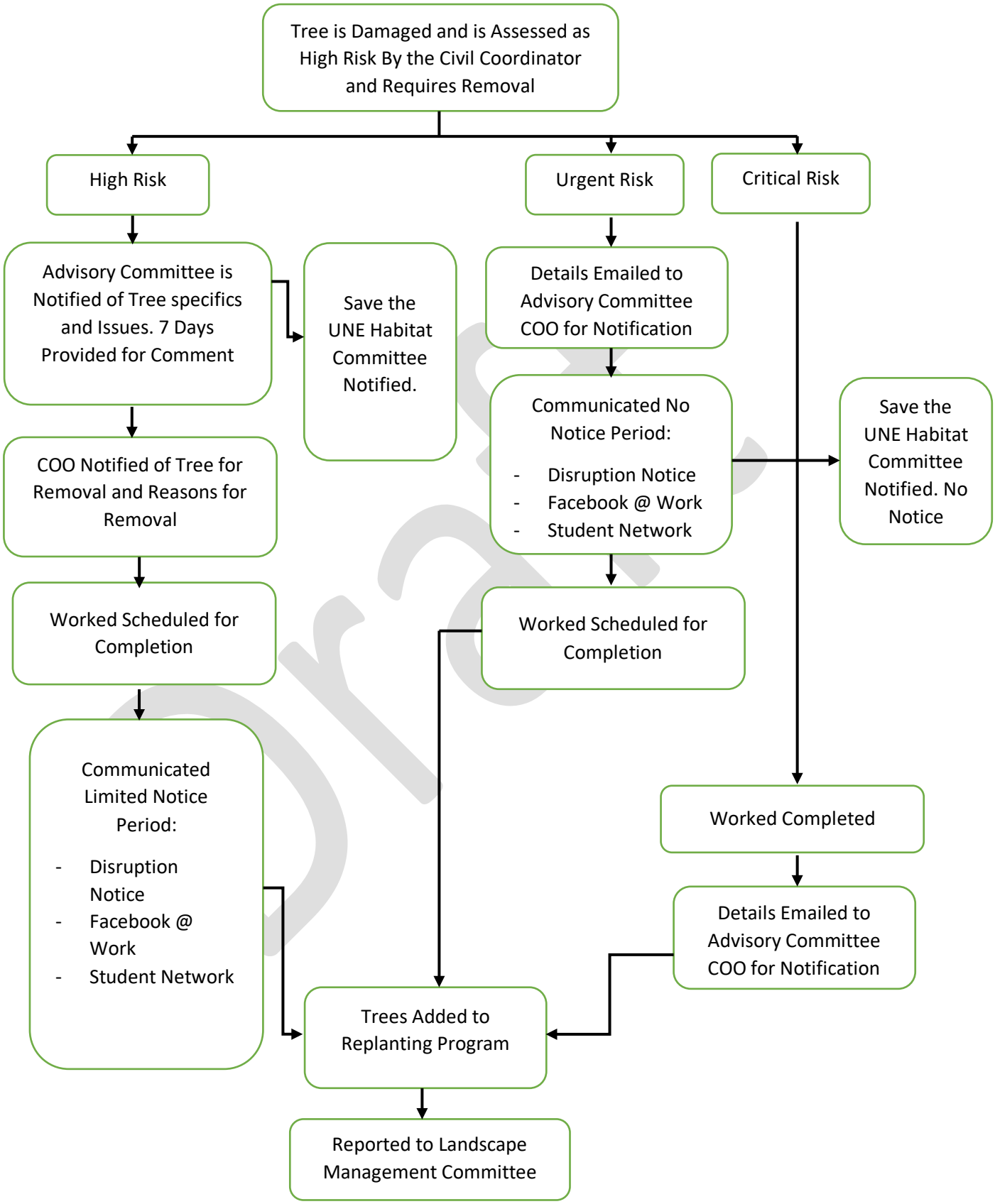Unplanned Tree Removal Communication Process