



Library Newsletter

4 Students



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Search News

The new Library Services Platform launched in early February 2016 incorporates a discovery layer known as Search. This feature replaces Summon and the library catalogue.

In early August 2016, the Library conducted a short, confidential survey of 7 questions regarding the client experience with Search. The purpose of this survey was to obtain feedback on the new discovery layer, evaluate the ease of use and identify areas for improvement.

The Library received a number of comments and complaints in February from students and staff

regarding the implementation of the new Library Services Platform and how the Search function works in linking to full-text resources. A lot of remediation work was done at this time so library staff were amazed to learn that many students were still having major issues with Search after feedback from the August survey.

Library staff have been continuously working with the Vendor to identify and resolve issues during the year. This has been the highest priority for Library staff to ensure the best client experience.

The old system had to be replaced as it was no longer being developed or supported due to a company take-over. The new system is state-of-the-art but, unfortunately for UNE, there were issues in migrating the records from the old system into the new system because of technical reasons.

A follow up survey will be conducted early in Trimester 1/2017 to measure potential improvements in Search.

For assistance using Search, contact the Library via Chat or Ask a Librarian.

Library Closure Over Christmas Break

Library Opening Hours over holidays

Please note the Dixon and Law Libraries will be closed from 5pm on Friday 23 December, 2016. Dixon Library will reopen at 8.30am and the Law Library at 9am on Tuesday 3 January, 2017.

Requests from students will not be processed during this period.

The University Library wishes all our clients a very Merry Christmas and a Happy New Year.

Inter Library Loans (ILL) over December and January

The Library will cease requesting material from other libraries (ILLs) on Monday 19 December 2016, and will not resume requesting until Monday 9 January 2017, as the UNE Library will activate a suspension in the National Resource Sharing (ILL) System.

When ILL services resume at UNE, there may be delays in processing times as many libraries have extended periods of suspension from the National Resource Sharing system in January that are longer than UNE's.



Uploading to ePublications@UNE with Chute

On 10 November the University introduced Chute, an automated system designed to find research publications by UNE authors from external sources and pre-populate forms in the e-publications@UNE "Submit a Research Output" (commonly referred to as "Incomplete Submissions") page with publications details. This initiative has been a joint development of ITD, the Library and Research Services.

Chute uses identifiers such as UNE ID, ORCID, and Scopus Author ID to match staff to the correct research output. Its key feature is the delivery of publication information directly into e-publications@UNE. This will lessen the administrative workload involved in the upload to e-publications@UNE.

Library staff are available to help staff with the process of registering their ORCID through Chute.

The first Chute record was submitted to the e-publications@UNE workflow on the morning of 15 November. The record was processed by Library staff on the same day and is now available online via e-publications@UNE at the following URL:

<http://e-publications.une.edu.au/1959.11/19626>



Online Tutorials for Law, Cases and Legislation

Getting started with Law? Or simply need to find some legal materials for your assignments? Check out the eSkills 2.0 tutorials Legislation & Common Law.

Right:

Common Law - http://une.au.libguides.com/eSkills2/Essay/Searching_cases

This tutorial demonstrates how to find Common law on your topic.



Left:

Legislation - http://une.au.libguides.com/eSkills2/Essay/Searching_legislation

This tutorial demonstrates how to find appropriate Commonwealth and NSW Legislation

Looking for Patents?

Check the Library Patents guide to find information on finding Patents in UNE databases and the citing of patents. The guide can be found [here](#)

Access Problems?

The Library can assist in helping you with problems surrounding access to:

- PDFs
- Google
- ReadCube
- Firewalls
- Browsers

To obtain help on access see our [Access Problems Page](#) for solutions.



Online Students

Sharing screens for training and problem solving

Did you know the librarians can share computer screens with you wherever you are so you can see how we find resources and how we use them?

So no need to be in the same room or even the same town with our librarians. Just book a time (see [Book A Librarian](#)) with your subject specialist and follow our prompts to share your screen with us.

Online Help

We have online resources to help you solve problems 24x7.

[Subject guides](#) with help for specific assignments and information on the best sources of information.

Where are the [ebooks](#) and how to use them.

[Online help](#) finding resources for essays in eSkills 2.0.

[Help with access problems](#) – browsers, firewalls, pdfs etc.

Your Online Library Account

To renew your loans log into your [Online Library Account](#) from the [Renew your loans](#) icon on the library home page.

You can also check to make sure we have received your returns and see the items we have recalled for you.

A renewal is an extension of your original loan period. A loan cannot be renewed if:

- You have already renewed the item the maximum number of times.
- Another borrower is waiting for the item.
- You are suspended from borrowing.

<http://www.une.edu.au/library/borrowing/renewing-loans>

Library Classes Online



If you aren't on campus, you can find short videos on different key skills and strategies found in face-to-face Library classes online.

These are a part of the eSkills 2.0 online support. You will find videos on a wide range of helpful topics on the eSkills Subject Guide.

Here are some suggested videos which may be of assistance to students:

- For skills to help you use Search to find exactly what you need have a browse around the [Search tutorials](#)
- [Find peer reviewed journals](#)
[Newspaper Articles](#)

Support Services: Dixson Library - Level 2

Safety and Security

<http://www.une.edu.au/campus-life/campus-information/safety-and-security>

Library office hours 8.30am – 4.30pm (Monday to Friday)

- Student ID cards
- Parking permits
- Way Finding
- Lost Property
- Incident Reporting
- Flat Battery Assistance
- Maps & General Directions
- General enquiries
- Safety escort for staff and students

Student Central

<http://www.une.edu.au/current-students/support/student-central>

Normally open from 9.00am – 5.00pm (Monday to Friday)

- General student enquiries
- Assistance with admissions, enrolment, advanced standing, student support and graduation
- Appointments with Enrolment and Progression Officers
- Collection of Academic Record orders
- Assistance with completion of online forms

Academic Skills

<http://www.une.edu.au/current-students/resources/academic-skills>

The Academic Skills Office (ASO) has an office in the Dixson Library. The office is not staffed continuously, but only when a booking has been made.

If you wish to make a booking with ASO staff, phone (02) 6773 3600 or email asohelp@une.edu.au.

Further information is available on the ASO site

IT Service Desk

<http://www.une.edu.au/current-students/support/it-services/it-service-desk-contacts>

In person IT Support normally available during Dixson Library Opening Hours and can provide assistance with:

- Set up wireless connection
- Printing
- Moodle
- Laptop, tablets
- UNE account

Sun Deck Reopens

The Dixson Library sun deck on Level 3 is now open after an extended time being closed while it was repaired and re-surfaced.

This area is open between 9am and 4pm Monday to Friday for the use and enjoyment of staff and clients.

The sun deck is classified as an enclosed space, therefore in accordance with the Smoke Free Workplace Policy, no smoking is permitted in this area.

Exhibitions in the Dixson Library

When researching or studying in Dixson Library, take a break and check out the exhibitions.

Martha Simpson and the Montessori Method

Through February 2017
Stairwell Showcase
Dixson Library

Martha Simpson (1865-1948) was a reforming teacher who worked in the NSW public school system.

In 1913 she was sent by the NSW Department of Public Instruction to Italy to study Maria Montessori's methods of infant education. Dr Montessori's pedagogy was revolutionary for its time and involved treating children as individuals and giving them increased control over the learning process.

Come and See Our Etchings

Through January 2018
Level 3
Dixson Library

The UNE Art Collection holds dozens of etchings by artists such as Lionel Lindsay, Douglas Pratt, Pearl Sheldon and Sydney Ure Smith donated in the early years of the University. A rotating selection of these etchings will be displayed throughout the year.

Wright College 60th Anniversary

Through January 2017
Level 2
Dixson Library

Wright College was designed and named after the Wright family in 1956 and the first students took up residence in 1958. The College successfully forged its own distinct and robust manifestation of collegiate life until its closure in 1998. This, however, was not the end of the story for in 2015 Wright College sprang into being once more as UNE's most modern student residential complex.

The Art of the Illuminated Address

Through January 2017
Level 2
Dixson Library

In the late nineteenth and early twentieth centuries illuminated addresses were often used to thank prominent individuals for their contributions. 'Illuminated' refers to the use of gold and silver and bright colours to light up the addresses in the tradition of medieval manuscripts.



Left: Illuminated Address 1903

Presented to John Dallison BRADLEY, Inspector of Schools, Armidale

To commemorate 50 years' service with the NSW Education Department

Send in a Question

You can send us your questions and we'll reply, often on the same day.

Ask A Librarian - whatever your question, we'll try to find the best answer.

Subject Search - tell us about your assignment and we'll offer advice on where and how to look (You'll find the subject search form under the Loan and Copy requests button).

Talk to a Librarian

You can talk with a library staff member or a librarian who knows your subject area using the following:

Call the Service Desk and discuss your needs with them, they'll answer your question or refer you to a specialist.

Book A Librarian - book a time to work with a librarian. We'll work with you over the phone, over the internet or face-to-face here on campus.

Chat - Ask a Librarian between 11am - 2pm Monday to Friday

Library Opening Hours

You can find the Library opening hours for both Dixson and Law on our website www.une.edu.au/libraryhours



Mailing Address

University Library (C031)
1 Elm Avenue
University of New England
Armidale NSW 2351

Phone Contacts

Online Student Enquiries
1800 059 735 (toll-free)

Dixson Library Service Desk
(02) 6773 2458

Law Library Service Desk
(02) 6773 2322

More Contacts
<http://www.une.edu.au/library/about-us/contact-details>

