Welcome to 2014

Opening hours
Click each link below to view the current library opening hours.

Dixson Library
Law Library

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*Book these spaces via the library website.

Trimester Hours
Mon-Thu: 8:30am - 9pm
Fri: 8:30am - 5pm
Sat & Sun: 1pm - 5pm

Intensive School Hours
Mon-Thu: 8:30am - 9pm
Fri: 8:30am - 6pm
Sat & Sun: 10am - 6pm

Public Holiday
1pm - 5pm

Public Holiday Before Exams
9 am - 5pm

Closed

Your online library account
Log into your Online Library Account from the Renew your loans icon on the library home page to renew your loans. You can also check to make sure we have received your returns and see the items we have recalled for you.

www.une.edu.au/library

Where can I study?
The Dixson Library has a range of custom-designed spaces for group learning and individual study. These include:

- Group study rooms*
- Problem based learning Rooms (PBL)*
- Laptop lounge
- Individual study carrels
- Casual seating areas

*Book these spaces via the library website.

Levels 3 and 4 (first and second Floors) of the Dixson Library are specifically for quiet study and also provide computer workstations.

Dixson Library has wi-fi access and secure lockers for laptop storage. There are also wi-fi equipped laptops for in-library use. To borrow a laptop visit the Library Service Desk.

The Law Library has a range of individual study carrels, group work and casual seating areas.
On Friday 7 February, the University Library reinstated the former online catalogue. This is due to the new system not meeting library expectations at this stage.

This change will remain in place for all of Trimester 1 and the Library anticipates a re-launch of the new catalogue at the beginning of Trimester 2.

Students and Staff will still have access to all online resources. Please update your browser Favourites or Bookmarks to the former catalogue.

We plan to make further improvements to the new catalogue in the near future; in the meantime, we welcome your feedback.

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**Library Peer Support Students**

Looking for support from your peers?

From Trimester 2, 2014 the Library will employ some students to assist you with making the best use of library facilities.

This includes using library equipment, finding books on the shelves, showing you where to find things in the Library or by referring you to the right person to support your information or research needs. Located in the Learning Commons, you will be able to spot them by their bright coloured T-shirts.

Not on campus?

Not a problem! You can still connect with Library Peer Support Students online and via our 1800 number, they will answer your questions or help you to connect with the right person or service. Just call 1800 059 735 if you are an off campus student.

The hours of operation of peer support students will be:

Monday to Thursday: 8:30am-9:30am, 12pm-2pm and 5pm-6pm
Weekends: 1pm-5pm

**Feedback**

You can help us to help you by letting us know if this new service works for you. This will assist in the Library’s ability to evaluate the effectiveness of this service to you – our valued customers.

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**Library Catalogue**

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The hub@Dixson

The official opening and naming of the hub@Dixson was held on Friday 21 February 2014. The redevelopment of the south-west and south-east corners of the Learning Commons on Level 2 (ground floor entry level) as an informal learning space was completed in December 2013. The informal learning space has been designed as a multipurpose, collaborative learning area where students can congregate, share ideas, socialise and receive assistance from Advisors, support staff and peer assisted learning to support the successful transition from commencing to progressing student.

Many special guests attended the opening including the UNE Chancellor, The Honourable John Watkins. The proceedings were officiated by Ms Eve Woodberry, Academic Registrar and former UNE University Librarian (2000 to 2008).

A random prize draw took place on Friday 21 February amongst students who provided comments during Orientation week 2014 on their first impressions of the hub@Dixson and how they thought they would use the space. Students had to be in the building at the time of the draw to win a prize.

The winners were:
First prize iPad Mini J. Lukins
Second prize iPad Nano G. Dare
10 consolation prizes - hub@Dixson USB slap bands

Egg Chairs!

Surveys of the Dixson Library learning spaces have shown patrons love the egg chairs.

As a result two more have been added to the Learning Commons on Level 2!

Please continue to provide us with your feedback.
Exhibitions
The Pella Gift
(through 2014)

Since 1979 University of Sydney archaeologists have been excavating an extraordinary site at Pella, Jordan representing almost 10,000 years of human occupation. In recognition of UNE’s early support of the ‘Pella Project’ the Near Eastern Archaeology Foundation at the University of Sydney has gifted to the Museum of Antiquities 25 artefacts dating from 2100 BCE.

Right: Red painted amphoriskoi, Early Bronze Age IV, Museum of Antiquities

And the winners are …
(through 2014)

The University of New England School Acquisitive Art Prize (UNESAP) was established in 2004 by the School of Education to encourage talented young artists throughout regional New South Wales. In 2013 over 580 students from more than 36 schools, as far away as Grafton, Scone and Tenterfield, sent in artworks. From these entries only 60 finalists were chosen for exhibition at the New England Regional Art Museum. The First Prize winners on display reflect the amazing talent and imagination to be found in regional schools.

Right: Sun rising by Olivia Strelitz from The Armidale School, Primary Winner 2013

Mary White and the Colonial Revival

Frances ‘Mary’ Fletcher White (1882–1948), the eldest child of Francis John White, was a member of the Society of Arts and Crafts of NSW, a skilled wood-carver, an amateur photographer and a collector of the work of contemporary Australian artists and rare books about Australia.

During her lifetime she donated much of her collection to the Armidale Teachers’ College and the New England University College. These works give an insight into her taste.

Below: Mary White with camera, c1915, Saumarez Homestead Collection, University of New England & Regional Archives
Avoiding Fines

"We heard you! You need borrowers to return their books on time so that you can access them!"

In Trimester 2 some new processes regarding library fines will come into effect.

The library will alert you by email when an item is nearing the end of its loan period, if it is recalled, when it becomes overdue or if you have incurred a fine.

Fines for overdue items can accumulate quickly, for example items from the general collection accumulate at $1 per day. Items that have been recalled by another borrower accumulate at $5 per day.

If an item is overdue by 42 days you will be charged a $100 replacement cost.

Borrowing privileges may be suspended if your fine exceeds $20. Once this occurs you must pay the fee in full before you can borrow again.

For more information visit: www.une.edu.au/library/borrowing/avoiding-fines

Applying for a fine reduction or exemption

Some important points to note are:

If you are applying for a fine, fee and/or billed item reduction, you will need to provide supporting documentation.

Acceptable documentation includes:

- Medical certificates which cover the period in question
- Postal receipts
- Police reports
- Insurance claims

To apply for a reduction or exemption:

1. Supply reasons as to why you feel your fines, fees and/or billed items should be reduced or exempted.
2. Attach relevant evidence supporting your reasons for a reduction.
3. Email to libloans@une.edu.au using the email subject line “Reduction Request for Library Account”.

eSKILLS UNE

eSKILLS UNE is a step by step guide on gathering and selecting appropriate resources for an assignment. Click here to access eSKILLS UNE.

eSKILLS Plus

eSKILLS Plus is the Library’s online program for postgraduate students. Work through its three sections to gain study and career-related skills. Click here to access eSKILLS Plus.

Students living with a disability

The Library’s policy is to offer equitable access for all students. We provide services appropriate to the needs of students who have permanent or temporary disabilities and/or health conditions.

For more information please contact the Library’s Disability Contact Officer. Contact details can be found on the library website.
**Resources**

**Subject Guides**

The new subject guides offer support in identifying library resources, instruction on how to use them and in some cases targeted support for specific assignments.

Check out your subject in the

[Subject Guides](http://www.une.edu.au/library/find/subject-guides.php)

on the library homepage. The Subject Guides are constantly being improved, so keep checking for updates!

**Australian Newspapers**

Newsbank is the best source for recent Australian newspaper articles in full-text.

[http://infoweb.newsbank.com](http://infoweb.newsbank.com)

Trove provides the full-text of older Australian newspapers, beginning with the Sydney Gazette in 1803.


**eBooks**

We have access to over 300,000 eBooks that you can download onto your computer or mobile device.

If you’re looking for a specific eBook title try using the Summon Search on the Find eBooks page which is limited to eBooks only.

Click on the logos to view some of our more extensive eBook packages.

To view more collections [click here](#).
What is your role in the Library?

My title is Collection Delivery Team Leader. I am responsible for the delivery of scholarly information resources and lending services to students and staff and the provision of document delivery services to distance students and for inter library loans. We can get over 300 requests some days from our distance students for material held in Dixson & Law Libraries as well as requests from Higher Degree & Academic staff for inter library loans.

I am also responsible for the Service Desk and Learning Commons facilities. It’s an exciting position, and never boring.

What do you like most about your job?

I get a real sense of enjoyment and satisfaction when I find an article or book in an overseas library that we can obtain for our students or academic staff.

I work with a great team who are very supportive and overlook my shortcomings, as I have only held this position for 15 months. Although I have worked at Dixson Library since 1994, I am still on a steep learning curve when it comes to working in Inter Library Loans.

Why did you choose your current career path?

On hot summer nights in Wollongong my parents took my sisters and me to an ice cream shop that was opposite the local town library. The library was open at night time and had fabulous wooden steps leading up to the first floor, it looked fabulous and very inviting, so we would wonder around the library at night. We often attended story time at weekends and borrowed books for school projects. So my first memories of libraries hold a special fondness.

After a long working career at Illawarra County Council as a Clerk Typist, then as Records Officer, I was successful in applying for a position with University of Wollongong Library. It seemed to be a natural progression from working in records management to working in libraries. In 1994 I joined Dixson Library working in Stack Services.

What book would you recommend others to read and why?

No favourite book, but I like murder mystery books.

Allison Hall
Collection Delivery Team Leader

What is your favourite place in the world and why?

In 2006 my husband and I travelled overseas with my mother-in-law. After a month in the UK, my mother-in-law went on to Germany, while Peter and I went on to Italy. We had a magic couple of weeks staying at Vernazza. The villages are connected by paths, trains & boats. We walked the coastline between the villages which was beautiful and very memorable. The food, accommodation, and scenery are fabulous.

What’s something about yourself that most others wouldn’t know?

I finished year 10 (School Certificate) on a Thursday and started work the following Monday. As a 15 year old I was paid $15.00 per week, with yearly increments of $1 per week. I left this position as a 17 year old. My parents bought me a Honda step-through motor bike to enable me to attend TAFE two nights a week, while working full time and also get around Wollongong. The motor bike cost 20 cents to fill.

My next position was with Illawarra County Council. I was told a couple of years ago, that I was the first female to be appointed as a Clerk/Typist, who was promoted to the position of Officer (Records Officer), & who took long service leave and maternity leave at the Illawarra County Council.

I completed an Associate Degree of Science, Library Technology in 1999 and completed with a Bachelor of Science, Library Technology in 2002. I am the only one from my family of five, who finished in year 10 that has a University Degree.
Meet some of our new staff …

Stephanie Forbes  
Learning & Research Services Librarian

My name is Stephanie Forbes and I am a new member of the Library, Learning and Research Services team. I have enjoyed working in libraries for the past thirteen years – there is a simple pleasure in being a library detective and tracking down the right book or information to help people in their research or assist in their general lives. Research enables me to discover new things about life and the world. Every day is different and each query a fresh challenge offering new perspectives and understanding.

I enjoy travel, endeavouring to visit a new country or a new part of this country as often as I can. My favourite countries so far include Slovakia, Cambodia and Spain.

I love to read and enjoy urban fantasy, quirky horror, graphic novels and adventure (steampunk and standard) and any well-written non-fiction book on travel, people, gardening, history and through-hiking. I have also recently acquired a new appreciation of maps, the skill of map reading and following directions.

Anna Ridgway-Faye  
Library Assistant (Collection Delivery)

Anna commenced work as a library assistant in Collection Delivery on 13 January. Anna brings a range of library experience with her including working as a librarian at the Essendon Keilor College, Melbourne during 2013 and previously as a Collection Access Officer with the State Library of Victoria.

Anna completed a Bachelor of Arts (Honours) at the University of Melbourne and then a Graduate Diploma of Information Management from RMIT University.

I enjoy travel, endeavouring to visit a new country or a new part of this country as often as I can. My favourite countries so far include Slovakia, Cambodia and Spain.

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Phone Contacts

Distance Student Enquiries  
1800 059 735 (toll-free)

Law Service Desk  
(02) 6773 2322

More Contacts  

Mailing Address

University Library (C031)  
1 Elm Avenue  
University of New England  
Armidale NSW 2351

The Collection Delivery Team is available to help you with the delivery of resources.  
offcamp@une.edu.au