

## **Public Service Medal (PSM)**

### ***New South Wales***

**Ms Marilyn Elizabeth Chilvers**, Beecroft NSW 2119

For outstanding public service to NSW in data research and analysis.

Ms Marilyn Chilvers has made an outstanding contribution to public policy, data innovation and social justice reform over her distinguished career. She is a nationally recognised and respected leader in human services data. A landmark achievement was her leadership in developing and delivering the NSW Human Services Outcomes Framework. This work revolutionised how human services data is understood across government, directly informing investment decisions and improving ongoing evaluation and service delivery. She also facilitated the development of the highly complex Human Services Data Set which links dozens of datasets covering decades of interactions with multiple state and federal agencies to provide a source of insight on what works in social service provision.

Ms Chilvers has demonstrated leadership on numerous critical research projects. The Pathways of Care study of children in out-of-home care has directly influenced the new assessment model, enhancing placement stability and support for carers. The NSW Child Development Study, the largest longitudinal study of its kind involving more than 90,000 children and their parents, has greatly advanced understanding of child and adolescent mental health and well-being, directly informing initiatives like Brighter Beginnings.

At the NSW Data Analytics Centre and subsequently the Department of Customer Service, Ms Chilvers continued to lead cross-government data efforts. She played a key role in rapidly mobilising and coordinating reliable data to support the government's COVID-19 response.

Ms Chilvers's influence extended to the national level, being instrumental in the development and national commitment to the National Disability Data Asset and the Australian National Data Integration Infrastructure. Her ability to broker early agreements between jurisdictions and establish the architecture for data sharing has had a profound impact.

A pioneer in her field, Ms Chilvers has consistently set a benchmark for excellence. She exemplifies the highest standards of public service and has made a lasting and measurable impact on policy, operational reform, and outcomes for vulnerable people.