2005 That Was - 2006 That Will Be

In 2005 there was steady improvement in the services and facilities provided by the Library including locating the IT Helpdesk in Dixson at weekends, the launch of E-reserve, and the upgrading of facilities in the Law Library. The increase in use of services by both internal and external students reflects the responsiveness of the Library to feedback received through the Rodski Client Satisfaction survey which is run every two years.

In 2006 we will be focusing on the establishment of infrastructure, policies and procedures to support an institutional repository and the University's participation in the Australian Digital Theses program. This will occur through our involvement in the RUBRIC (**R**egional **U**niversities **B**uilding **R**esearch **I**nfrastructure **C**ollaboratively) project which has been funded through the Systemic Infrastructure Initiative (SII). Further funding has been received through the Capital Development Pool (CDP) for the implementation of a wireless network as part of the Information Commons area in Dixson Library.

Eve Woodberry
University Librarian

IT Support in Dixson Library

The Library and ITD trialled a new service throughout 2005 locating the IT Helpdesk in Dixson Library from 1-5pm on weekends during semester and residential school periods. The service proved to be extremely successful and will continue in 2006.

The weekend Helpdesk has been of particular benefit to students at residential schools providing assistance with password and signon information, and more generally to students using the range of computer equipment.

Most students have heard of Google, the leading Web search engine. Fewer are aware of *Google Scholar*, a search tool dedicated to academic content. *Google Scholar* is fast, easy to use and can lead you to hundreds of relevant full-text articles within seconds. You can use *Google Scholar* to find journal articles from a wide variety of academic publishers, professional societies, preprint archives and university repositories.

Where UNE has an electronic subscription to the journal, you can often view and print the full-text article immediately. *Google Scholar* also provides full-text content in the form of open-access theses, some books, and grey literature (such as technical reports and conference papers). In addition, it provides citation counts for each source and links between full-text articles in its index.

Google Scholar doesn't replace other indexes. Nor is it the be all and end all. It is, however, a very powerful research tool.

Don't take our word for it, try it out at **http://scholar.google.com.** If you are off-campus, use **http://ezproxy.une.edu.au/login?url=http://scholar.google.com** so as to gain access to UNE-subscribed online journals.

Cameron Barnes
Electronic Access Librarian

New Online Database Content

Since November, UNE staff and students have had access to the full *Informit* suite of databases and the *Informit e-library*. Notable additions include the *A+ Education* database (the *Australian Education Index* with a number of full text journals), *Family & Society Plus* (the *FAMILY* database including full text journals), and the *e-library* (a number of full text Australian books, conference proceedings and journals).

Emerald is our top database in management fields, covering issues such as change management, international marketing and management strategy. Key titles include *Journal of Consumer Marketing, European Journal of Marketing, Leadership and Organisation Development Journal* and *Management Decision*. *Emerald* allows access to 160 journal titles, most of which are full-text. The interface has recently been re-vamped to bring easier and faster navigation and better user customisation options. For frequent users of *Emerald* a personal 'My Profile' option allows you to save searches, manage table of contents alerts, sign up for newsletters and create article lists for export to *EndNote*.

During 2005 the backsets for the Wiley journals in the "Genetics and Evolution Collection" were added to the *Wiley InterScience* database giving access to this collection from the inception of each title.

November additions to the popular JSTOR *Arts & Sciences I, II and III* collections were *Arts & Sciences IV*, *Arts & Sciences Complement*, and

Biological Sciences. These additional archive collections of scholarly journals will continue to grow in the next few years. The collections add content across a wide range of disciplines with significant numbers of new titles in law, psychology, public policy and administration, business, education, cell biology and zoology. Information on all the JSTOR collections and links to title lists are available at **http://www.jstor.org/about/collection.list.html**.

To search any of these databases directly you can go to the **Library e-resources** page, put your cursor on **Quick Links** and scroll down to click on the one you want. They are also included in *MetaSearch* categories to enable you to cross-search them with other databases.

Julia Leong
Access Services Librarian

Durable Links to Articles

A new web tool is available to step you through the process of creating durable links to online articles of interest to your students. This is a useful tool to use with WebCT units.

Adding links requires more than going to the article and cutting and pasting the link which is showing in your browser as the current web page. In many research databases articles are assigned *dynamic URLs*. If you attempt to bookmark a dynamic URL or include a link to it in your course materials, it is unlikely to work the next time you try to access it. Durable or persistent URLs can be created to avoid this problem.

To create stable links which work both on and off campus, use the tool Cameron Barnes has developed:

- Go to the University Library page
- Click on UNE staff in the 'services' column and click on "How can I add links to full-text articles to my online teaching materials?"
- Note that you need both to search for the article and to create the link using this tool. This allows you to create a link which includes the EZproxy string to ensure the link works from off-campus.

Please let Cameron **cbarnes@une.edu.au** (ext. 2533) know if you need to create durable links to databases that are not listed or if you encounter any problems.

Julia Leong
Access Services Librarian

New E Books

The Library continues to build its collection of electronic books that can be accessed online 24/7. Adding to the popular *EBook Library,* UNE has acquired the *Oxford Reference Online Premium Collection* and a range of titles from the *Gale Virtual Reference Library.* These packages include subject encyclopedias and manuals that are good sources for short, quality articles on many topics.

The *Gale Virtual Reference Library* includes encyclopedias, almanacs, and specialized reference sources in subjects including Aquaculture, Bioethics, Biomes, Buddhism, Business and Finance, Children, Cold War, Earth Science, Genocide and Crimes Against Humanity, Landforms, Leadership, Religion, School Psychology, Small Business, Social Theory, Terrorism, the Environment, Alternative Medicine, E-Commerce, Death and Dying, Pollution, Psychologists and their Theories for Students, and Water Science.

The *Oxford Reference Online Premium Collection* is a strong collection of authoritative Oxford Press titles offering the very best in quick-reference information plus authoritative in-depth articles. It includes over 130 subject dictionaries, plus the World Encyclopedia, and Oxford Companions across a broad range of subjects such as Australian History, the Bible, Theatre, and American Law.

Select **e-books** on the Library web page to search these great reference sources.

Jack Bedson
Head of Technical & Collection Services

Technology Passport – Content Updates

The Technology Passport is a series of voluntary workshops covering the basic skills needed to find, evaluate, manage, and present information. The workshops are run by staff of the University Library and the Information Technology Directorate. The Technology Passport, which was launched in Semester 1, 1999, was the brainchild of the Technology Training Group, with members from Dixson Library, the Teaching and Learning Centre, Information Technology Services and the Organisational Development Unit. It was initially developed by Margaret Small and Robyn Muldoon with funding from the VC's Strategic Initiatives Fund. Currently responsibility lies with Julia Leong, Access Services Librarian and Martina Linnemann, Client Support Manager, ITD.

Content within the workshops has been updated regularly in response to student needs. In 2006 *Introduction to IT Laboratories* will be replaced by *Your Life Online@UNE*. This session will introduce students to important areas on the UNE Website, the UNE Student Portal, WebCT and students' UNE email account. The workshop, *Introduction to Email*, will be dropped as there is no longer a need for a full class on this topic.

Using the Internet for Research has new, more advanced content than was presented in *Using the WWW* as the level of incoming students' knowledge has increased over the years. The other topics are *Using the UNE Library Catalogue*, *Using Indexes to Find Journal Articles* and *Basic Wordprocessing*.

Technology Passport classes are only run at the beginning of semester 1. See **http://www.une.edu.au/library/infolit/technology.htm** for more details. Throughout the year eSKILLS UNE provides web resources covering these topics and many more.

Julia Leong
Access Services Librarian

Law Library

The Law Library is located in the Economics, Business and Law Faculty buildings. The Law Library houses many series of Law Reports covering Australian, UK and a few other jurisdictions. These are augmented by legal journals and a well-used collection of books at both undergraduate and post-graduate level. As a result of some extra funding allocated, the number of research level books will now be able to better support the higher degrees being offered by the School of Law.

The greatest growth in the Law Library's collection has been in electronic resources. *LexisNexis Legal* provides online full-text law reports, journals and legislation for many countries. Try *LexisNexis AU* for legal tools such as a case citator, legal encyclopedia and dictionary, as well as some Law Report series. *CCH Online* makes available documents for the law of corporations, family, taxation, torts and trade practices. *Informit* is an excellent source of Australian references, many of which are in full-text. Legal materials are also incorporated into a number of the other online packages subscribed to by the University Library.

Two permanent staff are capably assisted by a small team of law students. Queries are answered by email, telephone and in-person at the library. Material is sent out to external students while internal students make the most of the open, light atmosphere of the building to borrow books, check email, do legal research for their assignments (online and in paper) and study for exams. Classes in legal information skills are run for certain law units and plenty of online help is available.

Students can use the library's facilities for photocopying and printing, while a large monitor and scanner enable specialised access to online resources by visually disabled students. Members of the legal profession and the public are welcome to use the collection.

Kim Harris
Law Librarian

Boost for UNE Postgraduate Research Students

The University Library is pleased to announce that funds are available in 2006 to support inter-library loan and document delivery requests for postgraduate research students. The availability of the funds supports the policy on "Minimum Facilities for UNE Postgraduate Research Students" **http://www.une.edu.au/rmo/policies/res/minstandards.pdf**. Inter-library loans are free to PhD and Masters by Research students as specified at **http://www.une.edu.au/library/local/freedd.pdf**

The University Library encourages all supervisors to advise their PhD and Masters by Research students to take advantage of these funds. Students should submit their requests direct to the Document Services Unit in Dixson Library. Request forms are available from the Information Desk in the Dixson and Law Libraries or online at **https://www.une.edu.au/library/loanreq.htm** for inter library loans and **https://www.une.edu.au/library/pcopy.htm** for document delivery requests.

Russell Nicholson
Lending Services Librarian