University Library Operational Plan 2017

Library Mission

To provide high quality resources and responsive services that contribute substantially to research, teaching and learning directions.

Library Objectives

The University Library encompasses digital and physical resources, and in-person and online services, provided through the Dixson Library, the Law Library, and the Archives and Heritage Centre. The Operational Plan provides guidance across the broad scope of these resources and services.

Key objectives for the University Library in 2017 include the development of strategies for scholarly resources, research enhancement, student experience enrichment and strengthening the leadership and capabilities of library staff within a constructive and engaged culture.
**University Strategic Priority 1: Deliver excellent research with high impact**

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| Provide leadership in the changing scholarly communication environment, with a focus on research outputs and data management and open access scholarship. | - Support the academic community to establish ORCID identifiers to provide consistency in the collection and reporting of research outputs.  
- Strengthen services to support researchers at all stages of the research lifecycle through their careers.  
- Contribute to ensuring UNE’s research outputs registered for ERA 2018.  
- Extend and improve reliable and sustainable access to UNE research outputs (publications and data).  
- Populate the research data registry in collaboration with Research Services and Researchers. |

| Enhance scholarly resources to support UNE research strengths. | - Review and assess the range of existing resources and assess their alignment with UNE research strengths and foci. |

**University Strategic Priority 2: Deliver a high quality student experience**

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| Enhance the student experience to improve learning outcomes and student retention | - Participate in collaborative initiatives and develop appropriate library resources and services.  
- Provide leadership and expertise in the selection, management, development and use of open educational resources and encourage open educational practices within the curriculum.  
- Provide leadership and advice in understanding current and emerging e-textbook models and their pedagogical and financial implications.  
- Continue transition to new generation systems that meet teaching and learning requirements and integrate with UNE systems.  
- Collaborate with Oorala to improve support for and experience of ATSI students.  
- Collaborate with International Office to improve support for, and experience of international students. |
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| Develop framework for library services for alumni       | - Explore with ITD and Office of Advancement mechanisms for identity management for alumni.  
- Explore with Office of Advancement a framework for alumni membership that provides access to licensed resources.  
- Identify licensed resources where alumni access is permissible; undertake cost analysis. |
| Contribute to the UNE digital and online education strategy | - Provide leadership and expertise in the selection, management, development and use of open educational resources and encourage open educational practices within the curriculum.  
(Repeat of earlier item)  
- Provide leadership and advice in understanding current and emerging e-textbook models and their pedagogical and financial implications.  
(Repeat of earlier item)  
- Initiate procurement process for electronic reserve/reading list solution.  
- Develop plan for management of digitization of UNE owned content.  
- Review and propose improvements to Library web pages (including LibGuides).  
- Improve online library services for student learning and engagement.  
- Develop a model for digital/information literacy initiatives. |
### University Strategic Priority 5: Improve operational resilience

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| Improve work practices to achieve greater efficiency and effectiveness. | • Implement strategies to improve collaboration, communication and understanding across University Library teams for improved service delivery.  
• Develop and promote principles based service standards aligned with the Library Client Charter and Core Library Services Catalogue.  
• Foster a continuous improvement culture in the University Library. |
| Enhance understanding of the Library’s changing roles and contribution through effective communication. | • Implement a strategy to promote the Library’s Value and contribution to the University.  
• Review and enhance Communications Strategy for Library Clients. |

### University Strategic Priority 6: Create a bold and innovative culture

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| Maximise the value of the University Library culture and staff. | • Actively promote and embrace the Library Culture and Values  
• Develop tools to give staff the capability, skills and confidence to lead and manage services acknowledging that leadership may be vested in all levels of the library.  
• Develop the University Library workforce capability to ensure continuing adaptability and responsiveness to University requirements and changes in the information industry. |
| Complete the implementation of the new organisational structure. | • Complete recruitment to vacant positions.  
• Provide ongoing assistance to staff to enhance understanding of their roles and responsibilities in the new organisational structure. |