Library Newsletter

4 Distance Students
How the Library Supports You

The Library offers you access to books, journal articles, videos, newspapers and much more in print and online.

We have a range of services to help you find and access the resources you need for your assignments and you can find details online from the Services for Students page.

Some services for you wherever you are:

- **The Service Desk**: get quick answers or referrals to experts from our Service Desk staff - ring 1800 059 735
- **BookALibrarian**: book yourself time online with a subject specialist to help you find the best resources and learn more about our services
- **Live Chat**: get quick answers wherever you are. Chat is open Monday to Friday 11am to 2pm and Monday to Thursday 6pm to 8pm
- **Subject guides**: find key resources for your subject plus assignment help
- **Subject specialists**: contact details for our subject specialist librarians.

Some key Library sites:

- **What you can borrow** and what to do about fines?
- **Borrowing from home**
- **Borrowing from other libraries**: make use of local university libraries wherever you live
- **Check the list of common problems** if you can’t access online resources
- **If you’re on campus**, try attending one of our classes
Library Opening Hours

Click each link below to view the current library opening hours*.

**Dixson Library**

**Law Library**

## Dixson Library Opening Hours

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### Trimester Hours
- Monday - Thursday 8.30am - 9pm
- Friday 8.30am - 5pm
- Saturday & Sunday 1pm - 5pm

### Intensive Hours
- Monday - Thursday 8.30am - 9pm
- Friday 8.30am - 6pm
- Saturday & Sunday 10am - 6pm

### Limited Hours
- Monday - Friday 9am - 5pm
- Saturday & Sunday Closed

### Public Holiday Before Exams
- 9am - 5pm

### Public Holiday
- 1-5pm

* Opening hours are subject to change. Any changes to opening hours will be advertised in the Libraries and on the Library web page.
Every second year the University Library conducts a client survey. The purpose of this survey is to identify major improvement opportunities within the library. The survey also helps us to benchmark our performance against many other Australian university libraries.

The next survey is due to commence mid-August 2015 and will run for approximately 4 weeks.

By completing the survey you will not only have the opportunity to let us know what you think about the services and facilities offered by the University Library but you will also be eligible to win a great prize.

Results from past surveys can be found on the library website http://www.une.edu.au/library/about-us/corporate-information/library-surveys

More information about the 2015 survey will be available soon.

Library QuickTips will soon be launched on the Library Twitter account. Library QuickTips will be short, informative videos with useful tips on anything relating to finding and using Library resources effectively: using Summon, finding journal articles, finding course readings, borrowing, and many more.

The interactive videos link directly to related resources for more detailed information. Follow the Library Twitter account now so you are ready for the first Library QuickTip:

https://twitter.com/UNELibrary
UNE Writing Centre

The University has established a new writing centre. Located initially on Level 1 of the Dixson Library during the pilot phase, the writing centre is a designated place to support writing by all members of the University community.

UNE Writing Centre will be a place to go to write as well as to find help with writing. This help may include such areas as essay writing, scientific writing, turning high level writing into publishable work and working in specialised writing genres.

In First Trimester 2015 the UNE Writing Centre will offer workshops by the Academic Skills Office and the School of Arts, and it will also be the home of new peer writing tutors. Information about the program of activities will be displayed within the Library, on the website and through blogs and other media channels.

For anyone seeking more information about the UNE Writing Centre and its programs please contact the Manager of Business TALS, Robyn Halloran (robyn.halloran@une.edu.au).

Jennifer Clark  
Executive Director (TALS)

Barbara Paton  
University Librarian

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eSkills 2.0

eSkills 2.0 is a series of online tutorials to help you with your university assignments.

The first series is directed towards understanding and responding to the requirements of a university essay, including:

1. Understanding your essay requirements,
2. Searching for information,
3. Evaluating the quality of information,
4. Writing your essay,
5. Referencing your essay.

These tutorials will be available before Trimester 2.

Check out an example here: http://une.au.libguides.com/eSkills2/Essay

Watch this space. More tutorials will be coming soon.
BORROWING

Borrowing from home

Did you know that the Library can email you scans of book chapters, journal articles or law cases (for free) to your student email address?

To request an item to be scanned and emailed please use our web-based request forms.


Renewing your loans

Log into your Online Library Account from the Renew your loans icon on the library home page to see when we have checked your books out and placed them in the post.

You can also renew your loans, check to make sure we have received your returns and see the items we have recalled for you.

A renewal is an extension of your original loan period. A loan cannot be renewed if:

- You have already renewed the item the maximum number of times.
- Another borrower is waiting for the item.
- You are blocked from borrowing.

If you are not able to renew a loan for any reason it must be returned by the due date or you will be fined.


Document Delivery to Distance Students

Remember to keep your address & contact information up to date.

If you need to change your address please edit your details via MyUNE.

Distance students living within Australia will have loans mailed to the address as it appears on their library record.
Subject Guides

The Subject Guides offer support in identifying library resources, instruction on how to use them and in some cases targeted support for specific assignments.

Check out your subject guide on the library homepage. The Subject Guides are constantly being improved, so keep checking for updates!

http://www.une.edu.au/library/find/subject-guides

Subject Searches

As a distance student you are eligible to request a subject search where you can get clues from a Librarian on how to find information for your assignments. This is an excellent service if you’re stuck on an assignment.

http://www.une.edu.au/library-forms/subjectsearch

Endnote

The Library Guides now includes an online training session on using Endnote X7 for PC and Mac. Find these on our website:

http://une.au.libguides.com/endnote
http://une.au.libguides.com/endnotemac

General Guides

- Get help with eBooks http://une.au.libguides.com/ebooks
- Mobile apps for study and research http://une.au.libguides.com/mobile-apps
- Publishing an article? Get information on keeping your rights and learn more about making your published output Open Access http://une.au.libguides.com/open
- Check out our Database Trials page - test these databases, download articles and send us feedback http://une.au.libguides.com/trials
- Have you seen our Support? http://www.une.edu.au/library/support (Check there if you’re having trouble opening your pdfs, finding help or looking for answers on Endnote).

New Resources

The Database Trials Guide, within the Library Guides, allows students to access and review online resources, not currently owned by the University Library.

The Trials Guide can be found via: http://une.au.libguides.com/trials

History Guide

With the centenary of World War 1, the History Subject guide has been updated to include a new tab, specifically dedicated to the First World War.


eBooks

We know being a distance student can make borrowing books hard, so we are doing our best to purchase our resources in electronic formats. We have access to over 300,000 eBooks that you can download onto your computer or mobile device.

If you’re looking for a specific eBook title try using the Summon Search on the Find eBooks page which is limited to eBooks only.

Click on the logos to view some of our more extensive eBook packages.

Australian Newspapers

Newsbank is the best source for recent Australian newspaper articles in full-text.

http://infoweb.newsbank.com

Trove provides the full-text of older Australian newspapers, beginning with the Sydney Gazette in 1803.

STAFF PROFILE

Blanca Pizzani
Associate University Librarian
(Scholarly Resources)

What is your role in the Library?
I am the Associate University Librarian - Scholarly Resources. I have three teams reporting to me: Collection Services, Collection Delivery and the Archives & Heritage Centre.

What do you like most about your job?
I enjoy working with people. I like to work with the teams to provide excellent client service and relevant products.

Why did you choose your current career path?
I have always been passionate about education. I obtained an education degree and worked as a teacher before moving into libraries. I have been working in tertiary and education libraries for more than 25 years.

What book would you recommend others to read and why?
"One hundred years of Solitude". In this book Garcia Marquez describes all facets of life in a very rich way. The story is complicated including historical facets and very complicated personal lives.

What is your favourite place in the world and why?
Barcelona. It is a lovely city; it has a rich history, great food and fun.

What’s something about yourself that most others wouldn’t know?
I love gardening.

Mailing Address
University Library (C031)
1 Elm Avenue
University of New England
Armidale NSW 2351

Phone Contacts
Distance Student Enquiries
1 800 059 735 (toll-free)

More Contacts

Chat Service
via the Library website
www.une.edu.au/library

The Collection Delivery Team is available to help you with the delivery of resources.
offcamp@une.edu.au

Developed by
Rachel Devenish-Meares
Marketing, Communications and Projects Coordinator

CRICOS Provider No. 00003G
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