

# Library Newsletter

## 4 Distance Students

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# WHAT'S NEW?

## Welcome to Trimester 2, 2013!

### We're on facebook!

The UNE Library has launched its very own facebook page. 'Like' our page to keep up to date with important information for distance students, including news on borrowing, services, resources, tips from our Librarians, competitions and much more!



<https://www.facebook.com/pages/UNE-Library/323948707697244>

### Reply-Paid Postage

In 2013 the Student Services and Amenities fee (SSAF) will pay for return postage for items borrowed from the University Library by distance education students\*.

A reply-paid return address label will be included with each package sent to distance students from the Library.

Library items are to be returned by the due date in padded envelopes or waterproof satchels with the reply-paid label affixed to each parcel. You must keep your receipt as proof of return until the item is checked in from your account. You can verify that we have received your returns by logging into your Online Library Account from the library home page.

[Renew your loans](#)

\* Not available to distance education students living outside Australia, or within the Armidale postal district.

[www.une.edu.au/library-forms](http://www.une.edu.au/library-forms)



# BORROWING

## Borrowing from home

Did you know that the Library can email you scans of book chapters, journal articles or law cases (for free) to your student email address?

The Library has recently purchased a new scanner which allows us to provide you with cleaner copies at a faster rate!

To request an item to be scanned and emailed please use our web-based request forms.

[www.une.edu.au/library/borrowing/off-campus](http://www.une.edu.au/library/borrowing/off-campus)

## Renewing your loans

Log into your Online Library Account from the *Renew your loans* icon on the library home page to see when we have checked your books out and placed them in the post.

You can also renew your loans, check to make sure we have received your returns and see the items we have recalled for you.

A renewal is an extension of your original loan period. A loan cannot be renewed if:

- you have already renewed the item the maximum number of times
- another borrower is waiting for the item
- you are blocked from borrowing

If you are not able to renew a loan for any reason it must be returned by the due date or you will be fined.



## Borrowing from other University Libraries

Did you know you can join other university libraries as a reciprocal borrower under the University Libraries of Australia and New Zealand Borrowing Scheme?

Simply apply directly to a participating library near you. Make sure you take your UNE student card and proof of current UNE enrolment.

The library may require you to pay a fee - UNE will reimburse 50% (up to \$25) of any fee you are asked to pay.

For more information on participating libraries and reimbursements please visit:

[www.une.edu.au/library/borrowing/other-libraries](http://www.une.edu.au/library/borrowing/other-libraries)



# OTHER STUFF...

# Free

Next time you're on campus visit the Dixon or Law Library to collect your free Library Book Bag!

## Subject Searches

As a distance student you are eligible to request a subject search where you can get clues from a Librarian on how to find information for your assignments. This is an excellent service if you're stuck on an assignment.

<http://www.une.edu.au/library-forms/subjectSearch>

## Students living with a disability

The Library's policy is to offer equitable access for all students. We provide services appropriate to the needs of students who have permanent or temporary disabilities and/or health conditions.

For more information please contact the Library's Disability Contact Officer. Contact details can be found on the library website.

## What do you think of our new newsletter?

Let us know by emailing [libcomms@une.edu.au](mailto:libcomms@une.edu.au) or by leaving a comment on our website or facebook page.

[www.une.edu.au/library/about-us/comments](http://www.une.edu.au/library/about-us/comments)



## eSKILLS UNE

eSKILLS UNE is a step by step guide on gathering and selecting appropriate resources for an assignment. Click [here](#) to access eSKILLS UNE.

## eSKILLS Plus

eSKILLS Plus is the Library's online program for postgraduate students. Work through its three sections to gain study and career-related skills. Click [here](#) to access eSKILLS Plus.

# INTENSIVE SCHOOLS

## Library Endnote class (2 hrs)

EndNote enables you to organise the references you have used for your research into your own library. This class covers basic EndNote skills. For more information and details on the class please visit the library website.

*Please note, EndNote software is free for higher degree, postgraduate and honours students.*

### Dates:

- Monday, 19 August, 2.00 PM to 4.00 PM
- Tuesday, 27 August, 10.00 AM to 12 noon

For a refresher, or if you are unable to attend a class, try the [EndNote class handout](#), UNE's [EndNote FAQs](#), or the [EndNote website training videos](#) (in Windows Media Player or MP4 format).

Click [here](#) to book!

Click [here](#) for more information on Endnote.

## Finding quality journal articles class (1.5 hrs)

Learn how to use some of the most popular databases (ProQuest, Informit and JSTOR) available from the Library site.

### Date:

- Thursday, 29 August, 3.00PM to 4.30 PM

Can't come to the class? Here's the [class handout](#) and [Guide to identifying academic journals](#).

Click [here](#) to book!

## Opening hours

Click each link below to view the current library opening hours.

[Dixon Library](#)  
[Law Library](#)

## Laptops

Dixon Library has wi-fi access and secure lockers for laptop storage. There are also wi-fi equipped laptops for in-library use. To borrow a laptop visit the Library Service Desk.

There is a Laptop Lounge in the south-west corner of the Learning Commons where you can use your laptop whilst looking over the gardens of Booloominbah.

## Exhibitions

**UNE: Celebrating 75 Years of Excellence**  
(opened 4 April 2013)

The University of New England is the first regional university in Australia. Established in 1938 as a college of the University of Sydney it gained autonomy in 1954. This exhibition will look at the early years of the New England University College through photographs and documents, objects and stories.

## Where can I study?

The Dixon Library has a range of custom-designed spaces for group learning and individual study. These include:

- Group study rooms\*
- Problem based learning
- Rooms (PBL)\*
- Media booths\*
- Laptop lounge
- Individual study carrels
- Casual seating areas
- 

\*Book these spaces via the library website.

The Law Library has a range of individual study carrels, group work and casual seating areas.



# RESOURCES

## Subject Guides

The new subject guides offer support in identifying library resources, instruction on how to use them and in some cases targeted support for specific assignments.

Check out your subject in the

Subject Guides

on the library homepage. The Subject Guides are constantly being improved, so keep checking for updates!

<http://www.une.edu.au/library/find/subject-guides.php>

## eBooks

We know being a distance student can make borrowing books hard, so we are doing our best to purchase our resources in electronic formats. We have access to over 300,000 eBooks that you can download onto your computer or mobile device.

If you're looking for a specific eBook title try using the Summon Search on the [Find eBooks](#) page which is limited to eBooks only.

Click on the logos to view some of our favorite eBook packages.

## Australian Newspapers

Newsbank is the best source for recent Australian newspaper articles in full-text.

<http://ezproxy.une.edu.au/login?url=http://infoweb.newsbank.com>

Trove provides the full-text of older Australian newspapers, beginning with the Sydney Gazette in 1803.

<http://trove.nla.gov.au/newspaper>



CSIRO PUBLISHING

To view more collections [click here](#).





## Tell us what you think

Every second year the University Library conducts a Client survey. The purpose of this survey is to identify major improvement opportunities within the library. The survey also helps us to benchmark our performance against many other Australian university libraries.

The next survey is due to commence on 19 August 2013 and will run for 4 weeks. By completing the survey you will not only have the opportunity to let us know what you think but you will also be eligible to win an iPad.

For more information visit the library website.

<http://www.une.edu.au/library/about-us/surveys.php>

## Dixson Library

The Library is looking forward to providing new and improved facilities as a result of the following projects that will commence during August 2013:

- Creation of an Informal Learning Space on the Ground Floor (see proposal [here](#)). To make space for this Informal Learning Space the microfilm collection and microfilm readers will be relocated to the Lower Ground Floor.
- Construction of a new office for the UNE Security/ID Card Office on the Ground Floor. Academic Skills Office (ASO) and IT Help will also be relocated so that all help services will be found in the one location.

These projects form part of the first stages of the Dixson Library Master Plan which can be found at:

<http://www.une.edu.au/library/masterplan/>

From August through to November there may be some disruption in the Dixson Library, however all library services will continue to operate as normal. Signage and notices will be placed around the building to advise patrons of the work as it is in progress and the library will attempt to keep all disruptions to a minimum.



# OUR STAFF

## What is your role in the Library?

I am the Faculty Librarian for Arts and Sciences. I work at a planning and strategic level within Learning and Research Services, and support the subject librarians who work with their academic and student communities. I came to UNE in June this year from the University of the South Pacific, based in Suva, Fiji. I was a lecturer there in Library Studies for five years, and I have been teaching on library programmes in four different institutions for the last eighteen years - so this was a big change for me.

## What do you like most about your job?

I learn new things every day, and it is very rewarding to be involved in process improvement to help our users achieve better outcomes in their study and research. It is great to work with a range of people who are all equally committed to making the library's resources as accessible and relevant as possible.

## Why did you choose your current career path?

I started as a librarian quite a few years ago, but was diverted into teaching. Recently I decided that a break from marking assignments would be a really good idea, so I am now back working directly in libraries. I am enjoying being back in the library environment - I like library work very much as I have an enquiring mind and enjoy helping others find the information they seek.



**Pam Bidwell**  
Faculty Librarian &  
Team Leader  
(Arts & Sciences)

## Are you currently studying?

Not right now, but I have been working on a PhD proposal on the information seeking behaviour of government employees in developing countries, and the impact that this has on their decision-making. Now that I have more time in the evenings I may start that next year.

## What book would you recommend others to read and why?

I wish I could give something very high level, but I actually like Fantasy, thrillers and spy novels. I recently started reading the James Bond books by Ian Fleming and wonder why I have never done that before. Casino Royale is a very good place to start.

## What is your favourite place in the world and why?

My favourite place in the world is a small island called Angaur, which is one of 300 islands in the Republic of Palau in Micronesia. Fewer than 200 people live on Angaur, and it is only accessible by a small open boat through rough open seas, so you have to hope for good weather. On a good day it takes about four hours from the main island of Koror (which is where I lived and worked for two years), and it is common to spot dolphins and flying fish on the way. Angaur only has an area of 8 km<sup>2</sup>- it takes less than three hours to cycle around the entire island (bringing your own bike on the boat).

The network of coral paths are shaded by many mature trees, so it is pleasant even on the hottest day. As well as having beautiful views and historic artefacts from World War II, Angaur also has several troops of Macaques monkeys. If you are very quiet and patient you can watch the monkey families at work and play high up in the trees.

## What's something about yourself that most others wouldn't know?

I collect plastic wind-up toys. As well as the chattering teeth which many may know, I have a man on a Penny Farthing bicycle (sadly now broken), walking caterpillars, a fire-shooting Godzilla and quite a few more... I am always looking for new items.



## Phone Contacts

**Distance Student Enquiries**  
1800 059 735 (toll-free)

**Law Service Desk**  
(02) 6773 2322

**More Contacts**  
[www.une.edu.au/library/about-us/staff-contacts.php](http://www.une.edu.au/library/about-us/staff-contacts.php)



## Mailing Address

University Library (C031)  
1 Elm Avenue  
University of New England  
Armidale NSW 2351

The Collection Delivery Team is available to help you with the delivery of resources.  
[offcamp@une.edu.au](mailto:offcamp@une.edu.au)

