University Strategic Priority: To distinguish ourselves by the quality of our on-campus experience

Library Priority: Enhance physical spaces to support the student experience

Action
- Develop an informal learning space targeted at first year students

Library Priority: Progress the adoption of the Dixson Library Master Plan and commence staged implementation as funding allows

Action
- Complete first stage of compactus on the lower ground floor
University Strategic Priority: To lead the nation in the innovative use of educational technology for distance education

Library Priority: Continue to enhance the online presence of the library and deliver an improved range of self-help services through a variety of electronic delivery channels

Actions
- Extend the range of services and resources that can be used on mobile devices
- Upgrade online support material to Web 2.0 functionality
- Develop just-in-time support videos and make available via YouTube

University Strategic Priority: To achieve international distinction in all our specialist fields of research

Library Priority: Continue to develop strategies for supporting the various stages of the researcher lifecycle, and to promote researcher support services

Actions
- Actively engage in induction programs for new academic staff
- Acquire research analytics tool
- Update and enhance Library sections of HDR portal

Library Priority: Continue to increase electronic information resources to support research priorities at UNE

Action
- Information resources acquired in electronic format will be 75-80% of information resources expenditure

Library Priority: Take a leading role in the adoption of open access at UNE

Actions
- Lead development of an open access policy for UNE research publications and data
- Increase open access to UNE research outputs

University Strategic Priority: To set the standard for social inclusiveness and access for all to higher education

Library Priority: Integrate social inclusion strategies into library services and resources

Actions
- Provide advice and support on using and creating open access content for teaching
- Trial a toll-free number and return postage for distance students

Library Priority: Provide relevant services and support for Future Campuses and Access Centres

Action
- Develop service model for Parramatta Future Campus and build liaison with Parramatta City Library
University Strategic Priority: To foster business processes that maximize efficiency, promote a service culture and meet the needs of students and staff

Library Priority

Continue to enhance library information technologies to support delivery of services and resources

Actions
- Complete Business Case for new Library Services Platform and progress through relevant University forums
- Investigate alternative options for provision of repository of digitized print materials for teaching and learning
- Trial the use of Adobe Connect for desktop services to researchers and students

Library Priority

Attract, develop and retain high quality staff to enable the University Library to contribute to current and emerging directions in teaching, learning and research

Actions
- Develop a Library Workforce Plan
- Develop a marketing strategy to optimize recruitment to vacant positions
- Implement risk mitigation strategies for knowledge loss through vacancies arising from resignations and retirements