



Access

- Access to the pool is allowed during allocated times (refer to current timetable).
- All entry to the pool must be recorded via the Customer Service Reception desk **before** entry will be granted.
- Children under 10 years of age will not be allowed entry unless they are under the direct supervision of a responsible adult (18 years or older).
- Guests (non-members) are only permitted to swim in the Sport UNE pool during allocated times (refer to current timetable). This policy may be excepted if the guest is accompanied by a suitable member of Sport UNE.
- People unable to swim or requiring flotation aids are required to have a responsible adult (18 years or older) with them in the water at all times.
- All patrons are reminded to shower before entering the pool.

Lap Swimmers

- Members will be directed where and when to swim according to programming of the pool's facilities (refer to current timetable). Members are encouraged to abide by the directions of Sport UNE's Customer Service Team Pool Lifeguards at all times.
- Members are encouraged to be respectful of other pool users at all times.
- Customer Service Team Pool Lifeguards may ask swimmers to change lanes if a swimmer's safety is at risk.

Pool Rules

- Diving will only be allowed from the dive blocks during competition, or with prior written approval from the Sports Manager. Sport UNE strongly emphasises that members and guests are not to dive into the pool when others are lap swimming.
- No running.
- No pushing.
- No bombing.
- No back flips.
- No alcohol and/or drugs.
- No spitting.
- No inappropriate or disruptive behaviour.
- Patrons must not use derogative comments or abusive language.

Equipment Usage

- Kickboards are available to be borrowed. Please return all equipment to its point of origin when you have finished using it.
- Noodles, back bubbles, aqua belts and dumb bells can only be used in authorised Sport UNE programs/times or at the discretion of the Customer Service Team Pool Lifeguard on duty.
- Non-Sport UNE equipment can only be used with prior written approval from Sport UNE's Sports Manager.

Change Rooms

- Children under 8 are to be accompanied by an adult at all times.
- Children over the age of 8 are to only use same sex change rooms.
- If a child has not been toilet trained please ensure an adult is with them at all times when they are using the toilets. Any mess is the responsibility of the parent to clean up.

Note:

- No professional swim instruction is to be given without written approval from Sport UNE's Sports Manager.
- We encourage patrons who have any special requirement to contact reception prior to your visit so we may better accommodate your needs and make your visit a pleasurable experience.
- Patrons are required to leave the water 15 minutes prior to Sport UNE closing.

Please note: Failure to comply with the above rules could result in Sport UNE asking a patron to leave the premises, with membership suspension, membership cancellation, and/or permanent restriction from Sport UNE allocated to that patron if deemed serious.