



# Membership Application Form



**TRAIN HARD, Live Easy!**

## Personal Information

Surname: \_\_\_\_\_ First Name: \_\_\_\_\_ D.O.B: \_\_/\_\_/\_\_  
 Address: \_\_\_\_\_  
 Town/City: \_\_\_\_\_  
 Phone (H): (\_\_\_\_) \_\_\_\_\_ (W): (\_\_\_\_) \_\_\_\_\_ (M): \_\_\_\_\_  
 Email: \_\_\_\_\_

## Membership Type (please tick )

Guest     Bronze     Silver     Gold     Platinum     Platinum +

## Membership Category (please tick )

Guest     UNE Student     UNE Staff     Community     Senior (Conditions Apply)

## Membership Duration (please tick )

3 months (min)     6 months     12 months

## Membership Payment Option (please tick )

Upfront     Sport UNE Flexiplan (monthly direct debit)     Salary Sacrifice (UNE Staff only)

## Payment Type (please tick )

Cash     Bankcard     Mastercard     Visa     Cheque

Name on Card: \_\_\_\_\_ Expiry: \_\_/\_\_/\_\_

Card Number:

Signature: \_\_\_\_\_

## How did you hear about us? (please tick )

UNE     Newspaper     Radio     Internet     Other: \_\_\_\_\_

## Terms & Conditions

I acknowledge that I have been given the option of choosing a membership based on a monthly billing arrangement. All new memberships of three months or longer have a seven day cooling off period. During this time I may submit a request for a refund (on the official Sport UNE Membership Cancellation Form). An administration charge will apply in the case of a refund. Unless otherwise stated, this application is to be accompanied by total payment. When an EzyPay monthly agreement is entered into, a two month cancellation fee must be paid and/or a written cancellation request completed. Upon completion of the initial 12 month contract, monthly membership will continue until 30 days' written notification is received. I understand that all refunds are in accordance with the Fitness NSW Code of Practice.

I acknowledge that during all such times whilst on Sport UNE premises, both my property and person shall be at my own risk, and I will not hold Sport UNE or its agents liable for any personal injury or loss of property, whether caused by the negligence of Sport UNE, its employees or its agents. Sport UNE and/or its employees cannot be held liable for any personal injuries or accidents arising from participation in any Sport UNE course or activity unless the organisation is found to have acted negligently. Participants must be physically and mentally capable to undertake the activity they involve themselves in. I acknowledge and understand that I make that judgement and that I undertake activities at my own risk. For marketing purposes, Sport UNE may send me information regarding its programs and activities.

## Authorisation

Applicant's Signature: \_\_\_\_\_ Date: \_\_/\_\_/\_\_

## Office Use Only

Entered on MRM:  Membership No:             Signature: \_\_\_\_\_



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## EzyPay Agreement

I have read and understand the conditions of the EzyPay agreement, in particular:

- **Failed Payment** - a letter will be sent to me by EzyPay to confirm the failed payment and the redebit date. A failed debit fee of \$16.50 will apply (taken by EzyPay).
- **Failed Payment (Second Attempt)** - EzyPay will debit a further \$16.50. After this second attempt my membership will be suspended and EzyPay will stop all debits until outstanding amounts are paid.

This agreement is for a 12 month (minimum) **Fixed Price Contract**.

Where extenuating circumstances lead to the membership contract not being completed, a written request must be made for cancellation with 30 day's notification. A cancellation fee will apply.

### Cancellation:

To cancel your initial contract, a two month cancellation fee may be applied and a written cancellation request completed.

**Upon completion of your initial contract, your membership will continue on a monthly basis until 30 days' written notice is received for cancellation.**

### Timestop:

Timestop is only available in 4 week blocks for all direct debit memberships. A written request must be completed prior to your timestop.

### Payment Details:

Monthly Debit Amount: \$ \_\_\_\_ . \_\_\_\_

Joining Fee: \$ \_\_\_\_ . \_\_\_\_

2 x Month Upfront Amount: \$ \_\_\_\_ . \_\_\_\_

*(Two months upfront to be paid by all new members upon joining).*

Contract Commencement Date: \_\_ / \_\_ / \_\_

Date of First Debit: \_\_ / \_\_ / \_\_

Cancellation Fee: \$ \_\_\_\_ . \_\_\_\_

*I have read and understood the above EzyPay agreement including the cancellation and timestop conditions.*

Applicant's Signature: \_\_\_\_\_

Date: \_\_ / \_\_ / \_\_

## Salary Sacrifice Agreement

**University Staff Number:** \_\_\_\_\_

I acknowledge that this Salary Sacrifice Agreement is between myself and the University of New England.

I acknowledge that this Salary Sacrifice Agreement is valid for a twelve month membership at Sport UNE, and this membership must be at a Silver Membership or above level.

I acknowledge that this Salary Sacrifice Agreement will be taken out over consecutive pay periods as determined by the level of membership I have chosen to taken out with Sport UNE (ie., Silver Pool = 3 fortnightly pay periods; Silver Gym/Group Fitness = 4 fortnightly pay periods; Gold = 5 fortnightly pay periods; Platinum, = 5 fortnightly pay periods; Platinum Plus = 5 fortnightly pay periods).

*I have read and understood the above Salary Sacrifice Agreement.*

Applicant's Signature: \_\_\_\_\_

Date: \_\_ / \_\_ / \_\_

## Membership Agreement

In the event that I am granted permission to use the exercise facilities of Sport UNE, I acknowledge that I do so on the following terms:

1. The completion of a Pre-Exercise Screening Questionnaire is required by all new members or previous members whose membership has been expired for a period of greater than twelve months.
2. It is the member's responsibility to provide Sport UNE staff with all relevant medical history, informing us of any restrictions, whether requested or not.
3. It is at the member's own risk that he/she uses Sport UNE's facilities, and member's therefore agree to release, to the fullest extent permitted by the law, Sport UNE, its employees and agents, from all claims and demands of whatever kind which may arise from his/her use of Sport UNE's facilities.
4. It is the member's responsibility to observe and abide by Sport UNE's policies, rules, and procedures, as well as those directions offered by Sport UNE staff and agents.
5. Membership cards must be scanned/swiped at the Customer Service Reception desk before each visit to Sport UNE's facilities. Sport UNE staff reserve the right to ask members to leave if this is not adhered to.
6. Appropriate exercise attire and footwear must be worn whilst in the facility. A shirt or singlet must be worn at all times. Shoes must be fully enclosed. Unacceptable exercise attire includes: denim, jeans, sandals, thongs, high heeled shoes, etc.
7. Members must bring a towel to every workout. Personal hygiene must also be maintained (this includes the use of deodorant).
8. Bags are to be left in lockers or baggage compartments provided.
9. Children under the age of fifteen (15) years are not permitted in the Gym at any time.\*
10. All weights must be placed back in the racks provided on completion of their use.
11. Misconduct with equipment, bad language, or misbehaviour will result in the member being asked to leave. Suspension, or even cancellation of membership (without refund), may also apply.
12. Failure to attend a booked fitness assessment or program appointment, or cancellation without twelve (12) hours' notice, may result in a fee being charged to the member.^
13. Making or receiving calls from mobile phones is not permitted at, or near, the Customer Service Reception desk. Mobile calls elsewhere will be tolerated as long as they do not interfere with the schedules of Sport UNE members.
14. It is expected that members will share equipment in a fair and reasonable manner.
15. Sport UNE student memberships are only allocated to students of the University of New England.
16. Memberships are not transferable.º
17. Memberships will not be refunded after a cooling off period of seven (7) days.◊

\* Schools groups and campus tours may be excepted from this rule following granted permission from the Executive Director.  
 ^ The waiving of this fee for emergency cancellations will be determined upon application to the Executive Director.  
 º The transfer of memberships may be permissible in extraordinary circumstances upon application to the Executive Director.  
 ◊ The refund of memberships may be permissible in extraordinary circumstances upon application to the Executive Director.

Applicant's Signature: \_\_\_\_\_

Date: \_\_ / \_\_ / \_\_