



Climbing Wall Accreditation:

For insurance purposes, all Climbing Wall participants must have completed a Sport UNE (or equivalent) Climbing Wall Accreditation before using the Climbing Wall. Proof of capability as demonstrated by accreditation completed elsewhere will be accepted, as will a Climbing Wall Waiver as a form of Climbing Wall Accreditation.

Conduct:

- Patrons must respect their fellow Climbing Wall users at all times.
- Patrons must observe directions/instructions given by Sport UNE staff.
- Derogative comments or abusive language will not be tolerated.
- Inappropriate or disruptive behaviour will not be tolerated.

Access:

- Access to the Climbing Wall will only be granted where there is a minimum of two persons booking in at the same time (for supervisory and insurance purposes).
- Access to the Climbing Wall is available during advertised times only.
- Entry to the Climbing Wall is via the Customer Service Reception desk after your admission is recorded on the Sport UNE point of sale system (via swiping/scanning your current membership card).
- Towels must be taken into the Climbing Wall and used on the equipment during each session. Patrons are also encouraged to bring a water bottle with them during their workouts.
- Please depart the Climbing Wall 10 minutes prior to Sport UNE's Centre closing time.
- Food and/or drinks (excluding water bottles) are not permitted in the Climbing Wall area.

Apparel:

- A minimum of a singlet top or crop top and shorts must be worn at all times within Sport UNE premises.
- Covered footwear is to be worn at all times. Sandals and thongs will not be tolerated.
- Patrons are reminded to maintain personal hygiene (ie., deodorant) at all times whilst on the Climbing Wall.

Climbing Wall Equipment:

In consideration of your fellow patrons please:

- Return harnesses to their point of origin (ie., Customer Service Reception desk) after use.
- Do not drop harnesses or leave harnesses lying on the floor.
- Vacate equipment when not in use (i.e., do not rest on machines).
- Wear gloves where necessary.
- A hazard assessment may need to be performed for those persons aged between 12 and 15 years.

Age Restrictions:

The minimum age for Climbing Wall participants is 15 years and above (subject to conditions below).

Entry between age 12 and 15 years can be granted providing that:

- Parent/guardian approval is provided, and
- Suitability has been assessed by Sport UNE staff, and/or
- A Doctor's referral is provided, and
- Constant supervision is provided by a qualified Climbing Wall instructor.

Entry under the age of 15 years can also be granted if the child is a part of a scheduled program or a participant in:

- A sporting team, junior athletics squad, school group;
- A special physical activity program conducted by the centre; or
- Other supervised or structured activities

All school groups are required to adhere to Sport UNE's School Groups Policy and other Sport UNE policies accordingly.

Assistance:

Please inform Customer Service of your special requirements prior to your visit so that we may better accommodate your needs.

Please note: Failure to comply with the above rules could result in Sport UNE asking a patron to leave the premises, with membership suspension, membership cancellation, and/or permanent restriction from Sport UNE allocated to that patron if deemed serious.