

INFORMATION ON SETTING UP YOUR INTERNET CONNECTION

IT requirements for computer use within the UNE residences.

1. **At least Windows 2000 Operating System.**
2. **Appropriate Network Card.**
(A network interface (Ethernet) card will need to be installed in the computer, and a Category 5 Unshielded Twisted Pair cable (at least 3 metres in length), will be needed to connect to the data connection in your room.)
3. **Current licensed software and disks if required to network etc.**
4. **Registered and current virus protection software that is updatable**

UNE Residences do not supply the following services:

1. **Software Support**
2. **Installation of hardware in PC**
3. **Repair of computers or peripherals**

IT IS YOUR RESPONSIBILITY TO CONFIGURE YOUR COMPUTER TO COMMUNICATE WITH THE UNE NETWORK.

How to obtain the computer's adaptor address for the following operating systems:

WIN ME

Start
Run
Type in - winipcfg

NT / 2000

Start
Run
Type in command
ipconfig /all (nb: there is a space between g and /)

WINDOWS VISTA

Start -> Accessories -> Command Prompt
Type in – ipconfig /all
(there is a space between the g and the /)

LOOK FOR THE HEADING

ETHERNET ADAPTER FOR LOCAL AREA CONNECTION

WIN 2000 and XP

Start
Run
Type in - Command
Type in - ipconfig /all (nb: there is a space between g and /)

Mac OSX

1. Click on finder
2. Click on Applications tab
3. Open the Utilities folder.
4. Click on Network Utility
5. Select Ethernet Adapter.
6. Your Ethernet Address is listed as the *Hardware Address*

NOTE

Your adapter address will be made up of 12 characters, for example 007D.886F.007C or 00-7d-88-6F-00-7C.

Please place in format of 4 characters, full stop, 4 characters, full stop, 4 characters. For example 007D.886F.007C

The address "44-45-53-54-00-00" is not the correct address. Please remember you must have a network card installed.