

Fuel Surcharge on Rental Motor Vehicles (eg:Hertz)

It has been brought to our attention that some travellers who have hired a vehicle from approved car companies have returned vehicles with less than the required full tank of fuel.

In these situations, car companies are imposing a service charge on top of the Price/Litre to re-fill vehicles.

An example from Hertz is:

Fuel Service Charge (FSC) – Today, from Sydney airport this is \$3.03 per litre – Where the vehicle is returned with less than a full tank of fuel

Simply the car companies will impose the surcharge to fill up the tank and UNE is liable to pay.

Supply Chain just received an invoice from Hertz charging \$45.05 (Estimated at 14.8Lts) for fuel for 152 kms of travel

Please ensure that vehicles are returned with a full tank of fuel.