Library Services Platform Project

In 2015, the University Library commenced a major project to acquire and implement a Library Services Platform (LSP). The LSP will replace Summon and the Catalogue, simplifying searching by offering one unified Search option to students.

The new Search will deliver:

- a single point of access to the Library’s electronic and print collections
- improved access to full-text online
- improved relevance of search results
- discipline-targeted search results
- an easy to use interface that can be accessed via mobile, tablet or desktop device

Using the new Search, students will be able to place requests for collection material and to monitor and manage their existing loans and requests.

The procurement process for the LSP is well underway, and we aim to complete implementation in early 2016.

This is a very exciting time for the Library and we will keep you informed of progress with this major initiative.

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eSkills 2.0 Online

Head to the eSkills 2.0 guide to find out:

- How to understand your assignment question
- Search to find the answers
- How to evaluate what you find is it scholarly?

Coming Soon

Writing your essay and referencing your essay.
Library Opening Hours

Click each link below to view the current library opening hours*.

**Dixson Library**

**Law Library**

**Dixson Library Opening Hours**

### SEPTEMBER

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**Trimester Hours**
- Monday - Thursday 8.30am - 9pm
- Friday 8.30am - 5pm
- Saturday & Sunday 1pm - 5pm

**Intensive Hours**
- Monday - Thursday 8.30am - 9pm
- Friday 8.30am - 6pm
- Saturday & Sunday 10am - 6pm

**Public Holiday**
- 1-5pm

**Public Holiday Before Exams**
- 9am - 5pm

**Limited Hours**
- Monday - Friday 9am - 5pm
- Saturday & Sunday Closed

*Opening hours are subject to change. Any changes to opening hours will be advertised in the Libraries and on the Library web page.*

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**Subject Searches**

Speak with a Librarian about what information you need for your assignment and we'll tell you where's the best place to look and what are the most useful keywords to use in your searches.

**Chat**

You can speak to a Librarian quickly online in a live environment. You can obtain quick answers to your library questions.

- Mon-Fri 11am - 2pm
- Mon - Thu 6pm - 8pm (excluding public holidays)

**Borrowing from Other Libraries**

You can become a member of any Australian university library near you.

For more information on services see:
- Services for Undergraduate and Postgraduate
WHAT'S NEW ...

Library QuickTips

Library QuickTips are short, informative videos with useful tips on finding and using Library resources effectively: using Summon, finding journal articles, finding course readings, borrowing, and many more. The interactive videos link directly to related resources for more detailed information.

Follow the Library Twitter account to receive notifications of new QuickTips: https://twitter.com/UNELibrary

Tell us your ideas for QuickTips and provide your valuable feedback: QuickTips@une.edu.au

View all of the Library QuickTips here: http://une.libguides.com/QuickTips

Online Library Payments

Students and clients can now pay University Library fees and fines with Mastercard or Visa via a secure online payment gateway.

For further information and to access online payments click on the link below:


For Online Library Payments
Library Survey

The 2015 Library Client Survey has been extended to close on Monday 21 September at 9am.

For your chance to state your opinions and contribute to the ongoing improvement of your library services, and enter the draw to win a set of Beats Solo2 wireless headphones, complete our survey at the following link: https://secure.insyncsurveys.com.au/surveys/UNELCS2015/

Areas for improvement identified in the 2013 and our responses to these, are detailed in the table below:

Further information and results on previous Library Surveys can be found here: http://www.une.edu.au/library/about-us/corporate-information/library-surveys/past-surveys

### You said we could improve upon
### Response

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<th>The Library Catalogue</th>
<th>The Library acknowledges that the Library catalogue does not perform as it should. The Library Services Platform Project (referred to in this newsletter) will significantly improve the searching functions for clients by offering one unified search option.</th>
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<td>Online resources</td>
<td>The Library continues to purchase electronic resources where possible and in 2014 more than 80% of the expenditure on library information resources was in electronic format.</td>
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<td>Wireless access</td>
<td>The University upgrade of the wireless network in 2014 has improved both coverage and speed of wireless within the Law Library, Dixson Library and in the courtyard immediately outside the Dixson Library.</td>
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<td>The Library website</td>
<td>Updates to the Library website were made with the Corporate Web Modernisation (CWM) Project. This project rebuilt the UNE website to provide a better experience for students and the University’s other key audience. The new UNE, and Library, website was launched at the end of 2013.</td>
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eBooks

We have access to many eBooks that you can download onto your computer or mobile device.

If you’re looking for a specific eBook title try using the Summon Search on the Find eBooks page which is limited to eBooks only.

Click on the logos to view some of our more extensive eBook packages.

Australian Newspapers

Newsbank is the best source for recent Australian newspaper articles in full-text.

http://infoweb.newsbank.com

Trove provides the full-text of older Australian newspapers, beginning with the Sydney Gazette in 1803.


Your online library account

To renew your loans log into your Online Library Account from the Renew your loans icon on the library home page.

You can also check to make sure we have received your returns and see the items we have recalled for you.

A renewal is an extension of your original loan period. A loan cannot be renewed if:

- You have already renewed the item the maximum number of times.
- Another borrower is waiting for the item.
- You are suspended from borrowing.

If you are not able to renew a loan for any reason it must be returned by the due date or a fine will be imposed.


Endnote

The Library Guides now includes an online training session on using Endnote X7 for PC and Mac. Find these on our website:

http://une.au.libguides.com/endnote

http://une.au.libguides.com/endnotemac

New Resources

The Database Trials Guide, within the Library Guides, allows students to access and review online resources, not currently owned by the University Library.

The Trials Guide can be found via:

http://une.au.libguides.com/trials

Book a Librarian

Book a time to talk face-to-face with a Librarian either online or in person.
I work primarily in the loans team in the Collection Delivery section of the Library – I am one of the friendly faces working on the service desk, I also search for library materials that are missing, add special borrower records to the Library and coordinate the retrieval and despatch of library materials to off campus students. Recently, I have started working with the e-publications@UNE Team as well, who place records of research outputs from UNE researchers online in the University’s Institutional Repository. Where copyright and other restrictions permit, we are also working towards making these materials available as open access. It’s exciting stuff!

**What do you like most about your job?**

No two days are the same, especially working on the desk. We have some weird and wonderful questions, in person, over the phone and via email – it’s never boring! I love helping library clients to find the information they need for their study and research, from obscure journal articles held in our special collections, to textbooks that are in high demand in our Reserve Room, to finding other related materials available in the open stacks. I also like the challenge of locating materials not held by us, and sourcing these via inter library loan. The library is always looking to improve our processes and procedures, and offering new services to make your study and research more fruitful. I like being a part of that.

**Why did you choose your current career path?**

It’s an exciting profession that is changing with new technologies, however always focused with the needs of the University students and staff as paramount. I enjoy interacting with people on the desk, helping library users to find their information, and in the process turning the idea of libraries as confusing, dark and quiet places on its head.

**What book would you recommend others to read and why?**

That’s a dangerous question to ask a librarian in training! I would say, read that book that you have on your bookshelf for a rainy day! I have many of these that I am slowly making my way through. I have a whole bookshelf full of treasures waiting to be discovered, when I can find the time. I recently finished ‘We need to talk about Kevin’ by Lionel Shriver, one of my ‘rainy day’ books. The book is so much better than the movie.

**What is your role in the Library?**

I like to run in my spare time. In June this year I achieved a huge personal goal of completing a 10 kilometre fun run. I regularly run in the Armidale parkrun on Saturday mornings, having recently run the entire way – hill and all, anyone rushing to lectures from the colleges can attest to how much of an achievement that is. I enjoy fun runs like the colour run, and I have organised a Library team for the local ‘show your colours for the chopper’ runs in Armidale and Tamworth later on this year – come say hi if you see my colourful self along the way!

I have many places I want to visit yet, one of my favourites so far would be a tiny mountain village on the island of Tanna in Vanuatu. I find it hard to slow down and being in a place where there was no electricity, no computers and simply reconnecting with people and nature was refreshing. I had the best cup of tea I have ever had in that village, made with some kind of citrus leaf that I have not been able to recreate at home since.

**What’s something about yourself that most others wouldn’t know?**

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