What is eduroam? eduroam (education roaming) is the secure, world-wide roaming access service developed for the international research and education community. eduroam allows students, researchers and staff from participating institutions to obtain Internet connectivity across campus and when visiting other participating institutions without additional setup.

Use the instructions below to connect to the UNE eduroam network. Once set up, you will be able to access eduroam wireless networks at other participating universities.

Click on “Start” → “Control Panel” → “Network Connections”.

Right click on the “Wireless Network Connection” icon.

Click on “Properties”.

Click on the “Wireless Networks” tab.

If eduroam (Automatic) is listed: click on it and then click on “Properties”.
If Edroam (Automatic) is NOT listed: click on “Add…”

Network name (SSID) – eduroam
Connect even if this network is not broadcasting – unticked
Network Authentication – WPA2
Data Encryption – AES

Click on the “Authentication” tab.

EAP type – Protected EAP (PEAP)
Authenticate as computer when computer information is available – unticked
Authenticate as guest when user or computer information is unavailable – unticked

Click on “Properties”.

ITD Fact File: How to Connect to eduroam Wireless (Windows XP)

Information Technology Directorate – IT Service Desk
ITD Building C34
Email: servicedesk@une.edu.au
Phone: (02) 6773 5000 or 1800 763040
Validate server certificate – un-ticked
Trusted Root Certification Authorities – nothing ticked
Select Authentication Method drop down box – Secured password (EAP-MSCHAP v2)
Enable Fast Reconnect – un-ticked

Click on “Configure”.

Automatically use my Windows logon name and password (and domain if any) – un-ticked

Click on “OK” twice.

In the Properties window, click on the “Connection” tab.

Connect when this network is in range – ticked

Click on “OK” twice.

Click on the balloon that pops up.

User name (same as email address)
yourUNEusername@une.edu.au (staff)
YourUNEUsername@myune.edu.au (students)
Password – your UNE password
Login Domain – leave blank

Click on “OK”.

You should now be connected.