Welcome to Issue 1/2016 of the Library Newsletter for Students. This issue is a special edition focused on the release of the new Search.

Search will go live on the 9 February 2016. On this day Library Staff will be working hard to get the system up and running. There should be no obvious interruption to services for clients, but if you need help, please contact the Service Desk in person or on the phone or speak to a librarian on Chat.

If you have any feedback on the Library Newsletter 4 Students, please contact the editorial team via libcomms@une.edu.au

About Search

The Library Services Platform incorporating a discovery layer called “Search” is a cloud-based unified resource management and discovery platform that will support the requirements of a 21st century library and enhance the user experience of our clients.

Search will deliver:
- single point of access to the Library’s electronic and print collections
- access to full-text online
- relevance ranking of search results
- article recommendations
- device-agnostic access – mobile, tablet or desktop
- engaging, friendly interface
- quick and easy requesting and delivery of library resources

Search offers many of the services clients are already familiar with such as renewing loans, checking status and saving searches for later use.

New features will allow online students living outside the Armidale area to order books, videos, digitisation of content and many other features, directly via Search.
We’re Going Green

From 9 February 2016, the University Library will no longer provide paper receipts for loans issued to clients.

Instead you will receive a receipt with the due date for return of the loan emailed to your UNE email address. You can also find this information online through My Account.

This change is being made in conjunction with the implementation of the new Library Services Platform and as a part of the Library’s contribution towards reducing paper use and protecting the environment.

Need Help?

During the first few weeks of Search going live to clients, the University Library will have staff readily available to help with any questions you may have regarding using Search.

Chat hours will be extended during the first few weeks of the trimester to help our clients navigate the new Search features. Chat hours from 9 February are:

9am - 8pm Monday to Thursday
9am - 5pm Friday

Clients can call the Library Service Desk if they have queries around using the new Search.

On Campus: (02) 6773 2458
Online: 1800 059 735

On Campus students can present their query, in person, to the Library Service Desk at either Dixson Library or the Law Library.

Opening hours can be found on our website at: http://www.une.edu.au/library/about-us/opening-hours
Find Out More

The Learning and Research Services Librarians are creating a series of tutorials and tips which demonstrate how to use Search for study and research.

Tutorials are being added periodically to This Page. Please check in regularly or follow UNE Library on Facebook or Twitter to keep up to date.

Mailing Address
University Library (C031)
1 Elm Avenue
University of New England
Armidale NSW 2351

Phone Contacts
Online Student Enquiries
1800 059 735 (toll-free)

Dixson Library Service Desk
(02) 6773 2458

Law Library Service Desk
(02) 6773 2322

More Contacts